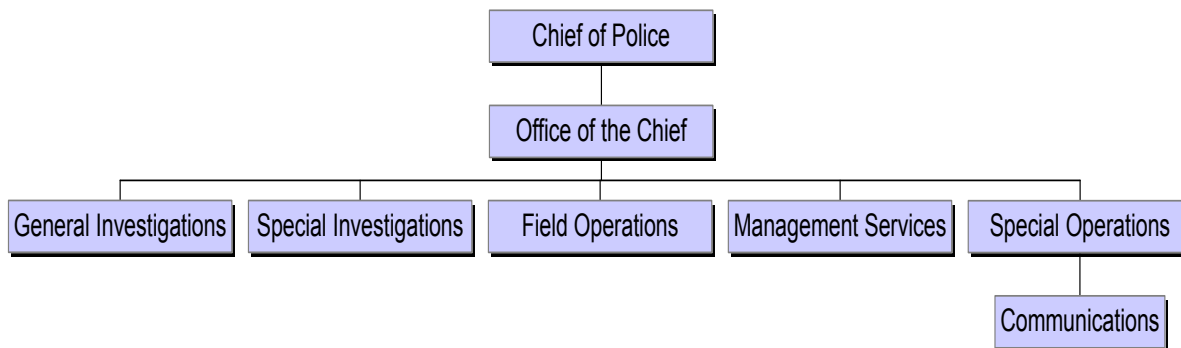


Police



Description of the Service

Office of the Chief of Police includes Department Administration which provides policy and leadership direction. The Chief's Office also includes Personnel and Training, Internal Affairs, Media Relations, Public Education Unit, and the special task force that coordinates the implementation and oversight of the State Attorney General's Stipulated Judgment.

Management Services provides business and support services for the department which include: Financial Management, Grants Administration, Court Services, Records Management, Property and Evidence Control, Fleet Services, Facilities Management, Crime Analysis, Alarm Enforcement, Data Entry, Public Counter Services, and the Telephone Report Writing Unit.

Field Operations, the largest division of the Police Department, is responsible for the following: first police response to emergencies; perform preliminary investigations and provide basic police patrol services; Canine; Bicycle Patrol; Cadet Program, and the Galleria at Tyler and the University Neighborhood Enhancement Team (UNET).

Special Operations consists of the following specialized services: Aviation, Special Weapons and Tactics (SWAT), Mobile Field Force, Explosive Ordinance Detail, METRO Team, Traffic Bureau (including enforcement, education, parking 30 Day Impounds, accident investigation follow-up), Crossing Guard Program, Volunteer Program, Police Explorers, and the Public Safety Communications Bureau.

Aviation Unit provides aerial support for ground operations in observing, preventing and interdicting criminal activity. Additionally provides support for rescue, fire spotting and direct fire suppression by aerial application of water on non-structural fires.

Communications Bureau answers all 9-1-1 emergency telephone calls in the city. All emergency requests for police, fire and medical aid are routed through the Communications Bureau. Additional services include processing all Graffiti calls and maintenance of all radio communications equipment.

General Investigations is responsible for conducting follow-up criminal investigations and preparing cases for prosecution. Jurisdiction includes Crimes Against Persons, Robberies, Property Crimes, Economic Crimes, and Evidence Identification Unit.

Special Investigations conducts investigations of cases involving drugs; vice activities; criminal intelligence gathering to include gangs; dissemination of intelligence information; and preliminary asset forfeiture activities. Special Investigations also provides assistance to several Federal and State drug task forces.

Family Services is responsible for investigating Sexual Assaults/ Child Abuse, Domestic Violence, and other crimes associated with juveniles and families, as well as serving as School Resource Officers and managing Project Bridge.

Police

Mission Statement

The mission of the Riverside Police Department is to provide high quality police service through timely responses to calls for service, capably investigating crimes, diligently apprehending criminals, and providing innovative and effective crime prevention strategies through diverse police-community partnerships that promote safer neighborhoods, businesses, schools and parks for all the citizens of Riverside.

Strategic Priorities Addressed

- Improve and Preserve our Quality of Life
- Address Riverside's Social Concerns with Community Involvement
- Increase Our Investment in Youth and Children

Major 2004/05 Priorities

- Continue implementation & oversight of the State of California Attorney General's Stipulated Judgment actions.
- Continuation of the Safe Parks Program in each area command of the city.
- Continue implementation of area station model for the Department to include construction/development of appropriate facilities.
- Prepare the fourth Annual Traffic Stop Data Report.
- Implement a new Computer Aided Dispatch (CAD) system.
- Expansion of traffic enforcement.
- Continue to improve the Neighborhood Beat Officer Program.

Programs and Program Goals

FY 2004/05

Office of the Chief: To provide policy direction and administrative support to enable the Department to achieve program outcomes while complying with federal, state, local, and other requirements.

Management Services: To provide administrative support through Budget Management, Records Management, Fleet Management, Crime Analysis, Facilities Management, Court Services, and Technical Support for the department and citizens of Riverside in order to meet mandated reporting requirements and to maximize the achievement of departmental outcomes.

Field Operations: To provide timely response to calls for service, diligently enforce statutes, and promote diverse police-community partnerships that treat all persons with dignity and respect in order to reduce crime and provide a safe environment for living, working and playing.

Special Operations: To provide highly proficient and specialized services to the public, police divisions and other City departments.

General Investigations: To conduct follow-up investigations to help solve crimes, apprehend offenders, identify crime patterns, and initiate crime prevention and suppression strategies for all persons living in or visiting the City of Riverside in order that we may be safe in our homes, neighborhoods, schools and parks.

Special Investigations: To conduct pro-active policing initiatives that are designed to deter and apprehend offenders of gang, prostitution, and drug crimes and clandestine labs.

Family Services: To conduct follow-up investigations in the areas of Sexual Assault/ Child Abuse, Domestic Violence, School Resource Officers (SRO) and provide program management for Project Bridge.

Police

Performance Measures

| | Actual 2002/03 | Estimated 2003/04 | Target 2004/05 |
|---|-------------------|----------------------|-------------------|
| % of citizens surveyed who feel somewhat safe or very safe in their neighborhood after dark | 70% | 70% | 75% |
| # of Part I crimes against persons cases investigated | 573 | 600 | 670 |
| % of crimes against persons cases cleared | 76% | 68% | 70% |
| # of property crimes investigated | 1266 | 912 | 1,300 |
| # of DUI arrests made | 382 | 600 | 450 |
| % of citizens surveyed who rate the services of the Police Department as good or excellent | 65% | 70% | 85% |
| # of crime analysis reports processed/ % produced w/in seven days | 770/ 95% | 688/ 93% | 770/ 93% |
| # of police reports processed | 76630 | 78900 | 82875 |
| # of parks participating in Operation Safe Parks | 8 | 8 | 8 |
| % of citizens surveyed who rate the safety in the parks as good or excellent (users only) | 41% | 50% | 55% |
| # of apt complexes inspected for crime-free certification | 72 | 40 | 65 |

Recent Accomplishments

- Improved security at the Orange Street Station by installing a Video Security Systems with exterior and interior view of the building. The images are displayed on a monitor in the Communications Center.
- Completed the Radio Towers Project with Public Utilities. Replaced two old sites and developed two new sites. Provide better voice and data coverage for Police and Fire via Microwave and Fiber Optics systems.
- Entered into contract with software vendor for development and deployment of digital citations.
- On target to increase DUI arrests for FY03/04 by 64% over FY02/03, partially due to the assistance provided by the \$200,000 OTS Grant and subsequently successful DUI R.I.D.E. program.
- Improve and streamline the process for Special Events Permit processing that will include online registration.
- Conducted a two-week OTS sponsored Seatbelt Enforcement program resulting in 1,062 citations issued for violations.
- Conducted several DUI checkpoints, roving DUI patrol and warrant services for DUI FTA's throughout the City with positive results in the 117% reduction of DUI collisions for FY03/04 over FY02/03 and increased public awareness.
- Continued and increased traffic education and Safety and Education programs by the use of State and local grants.
- Implemented an expanded Volunteer Traffic Enforcement program allowing volunteers to issue RMC parking citations for specified violations.
- Installed KNOX entry systems in 15 Crime Free Multi Housing Communities.
- Installed ten marked units with digital mobile video camera.
- Awarded Crime Prevention Award winner for the Cops and Clergy program.
- Members of the Technical Services Unit sat on the planning panel and facilitated the Domestic Preparedness Tabletop Exercise for Biological Weapons.
- Provided security and crowd management for a visit from President George W. Bush, attended by many other VIPs including the Governor elect.
- Expansion of the role of the Family Services Bureau to conduct follow-up investigations for Sexual Assault/Child Abuse, Domestic Violence, School Resource Program and Project Bridge.

Police

- Updated the policy for police response to Critical Incidents occurring on school campuses.
- Development and implementation of a multidisciplinary team to provide intervention services to kids and families at risk because of domestic violence.
- On target with developing and implementing Youth Court.
- On target with developing and implementing domestic violence investigative services at the Justice Center.
- Developed and implemented the Vision Case Management System.
- Developed and implemented the Hotel/Motel Abatement Program with the City Attorney's Office.
- Completed the disposition/ disposal of over 25,000 backlogged property cases.
- Expanded GIS Technology to display maps of reported crimes on officers' laptops and police personnel secured computer.
- Implementation of the new security alarm enforcement program resulted in \$225,000 in alarms and permit fees.
- Processed over 11,000 officer court subpoenas, an increase of 41%.
- Completed back scanning of over 2 years (1998-1999) of police reports.

Police

Department Summary

| Budget Summary | Actual 2002/03 | Budget 2003/04 | Proposed 2004/05 | Change |
|-------------------------|---------------------------|---------------------------|-----------------------------|---------------|
| Personnel Services | 48,204,035 | 50,393,360 | 54,971,111 | 9.1% |
| Non-Personnel | 7,847,091 | 6,571,468 | 7,624,897 | 16.0% |
| Special Projects | 2,579,504 | 497,924 | 497,924 | 0.0% |
| Equipment Outlay | 858,837 | 103,614 | 832,908 | 703.9% |
| <i>Direct Operating</i> | <u>59,489,467</u> | <u>57,566,366</u> | <u>63,926,840</u> | <u>11.0%</u> |
| Debt Service | 0 | 0 | 0 | --- |
| Capital Outlay | 20,284 | 0 | 0 | --- |
| Charge From Others | 4,474,775 | 4,523,102 | 5,117,822 | 13.1% |
| <i>Gross Budget</i> | <u>63,984,526</u> | <u>62,089,468</u> | <u>69,044,662</u> | <u>11.2%</u> |
| Charge To Others | <u>(1,261,705)</u> | <u>(205,000)</u> | <u>(110,000)</u> | <u>-46.3%</u> |
| Net Budget | 62,722,821 | 61,884,468 | 68,934,662 | 11.4% |

Expenditure Summary (Net Budget)

| | | | | |
|-------------------------------|-------------------|-------------------|-------------------|--------------|
| Office of the Chief of Police | 5,257,538 | 5,811,223 | 6,293,960 | 8.3% |
| Management Services | 9,285,115 | 7,747,542 | 8,839,062 | 14.1% |
| Public Safety Communications | 3,780,081 | 3,664,135 | 3,967,261 | 8.3% |
| Field Operations | 23,328,569 | 24,262,831 | 27,721,180 | 14.3% |
| Aviation Unit | 1,879,120 | 1,914,119 | 2,010,020 | 5.0% |
| Special Operations | 6,065,263 | 6,672,778 | 7,050,571 | 5.7% |
| General Investigations | 7,517,143 | 7,965,741 | 8,712,580 | 9.4% |
| Special Investigations | 4,043,973 | 3,523,599 | 3,971,518 | 12.7% |
| Grants (Sum) | 883,017 | 322,500 | 368,510 | 14.3% |
| Asset Forfeiture (Sum) | 683,002 | 0 | 0 | --- |
| Expenditure Total | 62,722,821 | 61,884,468 | 68,934,662 | 11.4% |

Personnel Summary

| | | | |
|--------|--------|--------|------|
| 569.65 | 567.83 | 568.83 | 1.00 |
|--------|--------|--------|------|

Program Summary

